



STATE OF DELAWARE

PUBLIC SERVICE COMMISSION
861 SILVER LAKE BLVD.
CANNON BUILDING, SUITE 100
DOVER, DELAWARE 19904

TELEPHONE:
FAX:

(302) 736-7500
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September 28, 2016

Robert Palmese
Palmco Power DE, LLC
8751 18th Avenue
Brooklyn, NY 11214

Re: In The Matter of Palmco Power DE, LLC For A Certificate to Provide Electric Supply Services within the State Of Delaware (Submitted September 19, 2016) - PSC Docket No. 16-0929

Dear Mr. Palmese,

The Delaware Public Service Commission ("Commission") is in receipt of the (the "Application") by Palmco Power DE, LLC ("Company") for certification to provide electric supply services in Delaware. The Application is incomplete as filed and additional information is necessary, as indicated below:

Section 2.1.1.5 Financial, Operation, Managerial and Technical Ability

- Please provide a copy of the FERC Approval as a Marketer confirmation upon receipt.
- Please submit professional resumes for the Officers of the Company, Robert Palmese, Robert Blake, Adam Bashe, and Byron Farnsworth complete with years employed and services performed.
- The Commission has discovered numerous complaints lodged in various jurisdictions regarding the affiliates of the Company and its Parent. The complaints allege deceptive pricing practices, slamming, and price gouging among the sales tactics of the representatives of the Company. Please provide a listing of any and all investigations, including those conducted by Utility Commissions and Consumer Advocates. Also, describe the steps that have been taken to rectify the complaints received and changes that have been implemented to prevent these issues from occurring in the state of Delaware. Please include details regarding any penalties that have been assessed.

Section 2.1.6 Verification of Application

- Please provide a signed, sworn statement of verification for all subsequent filings in this docket.

Section 2.1.1.9 Contract

- Under the section titled "PALMco electric Supply Price", it states..."You agree to pay a price for electric supply service from PALMco that may vary from month to month..."

- Will the Company be offering both fixed rate products and variable rate products? If the Company is only offering variable rate products, please explicitly identify this contract as a variable rate contract.
- Also, please include a clear and concise listing of the pricing mechanism and explicitly identify any and all fees customers are responsible for.
- Please provide the terms for customer relocation in a separate section.
- If customers are required to adhere to minimum threshold consumption levels, please define this level explicitly on the application.

Staff respectfully requests a response to this notice of deficiency on or before October 31, 2016. Please note that 26 *Del. Admin. C.* § 3001 (the “Supplier Rules”) section 2.4 provides that incomplete applications will be closed four (4) months after the filing date. If the application is not completed within the four (4) month time frame the applicant forfeits their application filing fee and must resubmit the application with an additional filing fee. The responses and verifications can be uploaded as a subsequent filing in DelaFile under Docket No 16-0929.

Should you have any questions or if I can be of any assistance you may contact me at (302) 736-7539 or send questions by email to Clishona.Marshall@state.de.us.

Sincerely,

Shona Marshall

Shona Marshall
Public Utility Analyst II

CC: Ms. Donna Nickerson, Commission Secretary
Ms. Toni Loper, Public Utility Analyst II